



## VACANCY

<b>REFERENCE NR</b>	:	<b>VAC01026/22 -1028</b>
<b>JOB TITLE</b>	:	<b>Consultant Commercial Design and Packaging X3</b>
<b>JOB LEVEL</b>	:	<b>D2</b>
<b>SALARY</b>	:	<b>R 620 597 – R 930 895</b>
<b>REPORT TO</b>	:	<b>Lead Consultant: Products Services &amp; Customer Solutions: Commercial Design &amp; Packaging</b>
<b>DIVISION</b>	:	<b>Service Management</b>
<b>DEPT</b>	:	<b>PSS: Commercial Design and Packaging</b>
<b>LOCATION</b>	:	<b>SITA Erasmuskloof</b>
<b>POSITION STATUS</b>	:	<b>Permanent (Internal &amp; External)</b>

### Purpose of the job

Supporting Product and Service Strategy, Product and Service Life-Cycle Management and Commercial Design and Packaging of Infrastructure Services To provide support to the Lead Consultant for full Product and Service Life Cycle Management function – Product and Service Strategy, Product and Service Design, Product Service Commercialisation, Product and Service Marketing and Product and Service pre-sales and post-sales support aligned to the SITA Strategy, SITA Business Model and SITA Engagement Model. Compliance to Product and Service Life Cycle Management processes for Infrastructure Services. Responsibility the packaging of all products and services and customer value propositions in Infrastructure Services. Institutionalising Product and Service Portfolio Management and Product and Service Catalogue Management.

### Key Responsibility Areas

- Support the development Infrastructure ICT strategies aligned with Government Department and State-Owned Enterprises strategies
- Support the CDP Infrastructure team that acts as a central resource and driving force for the design, process, manufacturing, test, quality and costing of products and services as they move from conception to delivery
- Being part of the team that defines product and service catalogue of SITA Infrastructure Services
- Implementation of the product and service lifecycle framework
- Assist the Lead Consultant to create buy-in for product vision both internally and with key stakeholders
- Human Capital Management
- Financial and business management.

### Qualifications and Experience

**Minimum:** 3-year Diploma / Degree in a relevant discipline / NQF level 6 in Computer Science or Information Technology or related.

**Experience:** 6 - 7 years' experience in the ICT field with leadership, business management, operational responsibilities in a large corporate/public sector organisation, experience in general management as well as in the

provisioning of large systems within the corporate and public sector. 2-3 of these years should be in product and service Life-Cycle Management, service management, catalogue management, strategic stakeholder management and strategic customer management.

#### Technical Competencies Description

**Knowledge of:** Strategic Management. Strategic ICT Business acumen. Government ICT policies and compliance requirements. Strategic budgetary implementations programme. Risk and governance management procedures and requirements. Strategic stakeholder management principles. Business Acumen Commercial Acumen Collaboration. Planning and Organising. Innovative Thinking. Problem Solving. Working with Tools & Technology. Business Fundamentals.

**Skills:** Business Analysis, Business Continuity, Business Intelligence & Analytics, Financial Accounting, Human Capital Management, IT Project Management, IT Service Management, Product & Service Lifecycle Management, Project/Programme Management, Research & Innovation, Vendor/Supplier Management.

**Interpersonal/behavioural competencies:** Attention to Detail, Analytical thinking, Continuous Learning, Disciplined Empathy, Resilience

#### Other Special Requirements

N/A.

#### How to apply

Kindly forward your CV to: [Puleng.recruitment@sita.co.za](mailto:Puleng.recruitment@sita.co.za)

#### Closing Date: 26 October 2021

#### Disclaimer

SITA is an Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant`s responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicants documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.
- CV's sent to incorrect email address will not be considered